Student Complaint Information by State and Agency

Alabama
Alabama Commission on Higher Education
P.O. Box 302000
Montgomery, AL 36130-2000
Phone: (334) 242-1998
Alabama Complaint Procedure

Alaska
Alaska Commission on Postsecondary Education
PO Box 110505
Juneau, AK 99811-0505
Phone: (800) 441-2962
Email: ACPE@alaska.gov
Alaska Complaint Procedure

American Samoa
American Samoa Board of Higher Education
American Samoa Community College
P.O. Box 2609
Pago Pago, AS 96799
Phone: (684) 699-9155
Email: info@amsamoa.edu
American Samoa Complaint Procedure: Call (684) 699-9155 or email info@amsamoa.edu.

Arizona
Arizona State Board for Private Postsecondary Education
1740 W. Adams, Suite 3008
Phoenix, AZ 85007
Phone: (602) 542-5709
Arizona Complaint Procedure

Arkansas
Arkansas Department of Higher Education
423 Main Street, Suite 400
Little Rock, AR 72201
Phone: (501) 371-2000
Arkansas Complaint Procedure

California
California Attorney General
P.O. Box 944255
California
Sacramento, CA 94244-2550
Phone: (916) 210-6276
California Complaint Procedure

Colorado
Colorado Department of Higher Education
1600 Broadway, Suite 2200
Denver, CO 80202
Phone: (303) 862-3001
Colorado Complaint Procedure

Connecticut
The Office of Financial and Academic Affairs for Higher Education
450 Columbus Boulevard, Suite 707
Hartford, CT 06103-1841
Phone: (860) 947-1800
Connecticut Complaint Procedure

Delaware
Delaware Department of Education
The Townsend Building
401 Federal Street, Suite 2
Dover, DE 19901-3639
Phone: (302) 735-4000
Email: dheo@doe.k12.de.us
Delaware Complaint Procedure

District of Columbia
Higher Education Licensure Commission
1050 First Street, NE
Washington, DC 20002
Phone: (202) 727-6436
District of Columbia Complaint Procedure

Federated States of Micronesia
FSM State Higher Education Agency
College of Micronesia-FSM
P.O. Box 159
Kolonia Pohnpei, FM 96941
Phone: (691)320-2480
Federated States of Micronesia Complaint Procedures: Call (691) 320-2480.

Florida
Commission for Independent Education, Department of Education
325 W. Gaines St, Suite 1414
Florida
Tallahassee, FL 32399-0400
Phone: 1-888-224-6684
Florida Complaint Procedure

Georgia
Nonpublic Postsecondary Education Commission
2082 East Exchange Place, Suite 220
Tucker, Georgia 30084-5305
Phone: (770) 414-3300
Georgia Complaint Procedure

Guam
Guam Higher Education Agency
University of Guam
UOG Station
Mangilao, Guam 96923
Phone: (671) 735-2994
Website: http://www.uog.edu/
Guam Complaint Procedure: Contact (671) 735-2994.

Hawaii
Hawaii Post-Secondary Education Authorization Program
P.O. Box 541
Honolulu, HI 96809
Phone: 808-586-7327
Email: hpeap@dcca.hawaii.gov
Hawaii Complaint Procedure

Idaho
Idaho State Board of Education
650 West State Street, 3rd Floor
Boise, ID 83702
Phone: (208) 334-2270
Email: board@osbe.idaho.gov
Idaho Complaint Procedure

Illinois
Illinois Board of Higher Education
1 North Old State Capitol Plaza, Suite 333
Springfield, Illinois 62701-1377
Phone: (217) 782-2551
Email: info@ibhe.org
Illinois Complaint Procedure
Indiana
Indiana Commission for Higher Education, Board for Proprietary Education
101 West Ohio Street, Suite 300
Indianapolis, IN 46204-4206
Phone: (317) 232-1033
Indiana Complaint Procedure

Iowa
Iowa College Student Aid Commission
475 SW Fifth St., Suite D
Des Moines, IA 50309
Phone: (515) 725-3400
Iowa Complaint Procedure

Kansas
Kansas Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
Phone: (785) 430-4240
Kansas Complaint Procedures

Kentucky
Kentucky Council on Postsecondary Education
1024 Capital Center Drive
Frankfort, KY 40601
Phone: (502) 573-1555
Kentucky Complaint Procedure

Louisiana
Louisiana Board of Regents
1201 N. Third St., Suite 6-200
Baton Rouge, LA 70802
Phone: (225) 342-4253
Louisiana Complaint Procedure

Maine
Maine Department of Education
23 State House Station
Augusta, ME 04333-0023
Phone: (207) 624-6600
Maine Complaint Procedure

Maryland
Maryland Higher Education Commission
Department of Academic Affairs
6 North Liberty Street, 10th Floor
Baltimore, MD 21201
Phone: (800) 974-0203
Email: sara.mhec@maryland.gov
Maryland Complaint Procedures

Massachusetts
Massachusetts Department of Higher Education
1 Ashburton Place, Room 1401
Boston, MA 02108
Phone: (617) 994-6950
Massachusetts Complaint Procedures

Michigan
Michigan Department of Licensing and Regulatory Affairs
Ottawa Building
611 W. Ottawa
P.O. Box 30004
Lansing, MI 48909
Phone: (517) 335-9700
Michigan Complaint Procedures

Minnesota
Minnesota Office of Higher Education
1450 Energy Park Drive, Suite 350
St. Paul, MN 55108-5227
Phone: (651) 642-0567
Minnesota Complaint Procedure

Mississippi
Mississippi Commission on College Accreditation
3825 Ridgewood Road
Jackson, MS 39211
Phone: (601) 432-6198
Mississippi Complaint Procedure

Missouri
Missouri Department of Higher Education
205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469
Phone: (573) 751-2361
Email: info@dhe.mo.gov
Missouri Complaint Procedure
Montana
Montana University System, Montana Board of Regents
560 N. Park Ave.
PO Box 203201
Helena, MT 59620-3201
Phone: (406) 449-9124
Montana Complaint Procedure

Nebraska
Nebraska Coordinating Commission for Postsecondary Education
P.O. Box 95005
Lincoln, NE 68509-5005
Phone: (402) 471-2847
Nebraska Complaint Procedures

Nevada
Nevada Commission on Postsecondary Education
8778 South Maryland Parkway Suite 115
Las Vegas, Nevada 89123
Phone: (702) 486-7330
Nevada Complaint Procedures

New Hampshire
Department of Education Division of Higher Education
Higher Education Commission
101 Pleasant Street
Concord, NH 03301-3494
Phone: (603) 271-3494
New Hampshire Complaint Procedures

New Jersey
Office of the Secretary of Higher Education
1 John Fitch Plaza,
10th Floor, PO Box 542,
Trenton, NJ 08625-0542
Phone: (609) 292-4310
New Jersey Complaint Procedure

New Mexico
New Mexico Higher Education Department
2044 Galisteo Street, Suite 4
Santa Fe, NM 87505-2100
Phone: (505) 476-8400
New Mexico Complaint Procedure
New York
New York State Education Office
89 Washington Avenue
Albany, NY 12234
Phone: (518) 474-3852
New York Complaint Procedures

North Carolina
University of North Carolina System Office
910 Raleigh Road
Chapel Hill, NC 27515-2688
Phone: (919) 962-1000
North Carolina Complaint Procedure

North Dakota
North Dakota University System
10th Floor, State Capitol
600 East Boulevard Ave, Dept. 215
Bismarck, ND 58505-0230
North Dakota Complaint Procedure

Northern Marianas Islands
Northern Marianas Department of Education
CNMI Public School System
Saipan, MP 96950-1250
Phone: (670) 237-3027
Northern Marianas Islands Complaint Procedure: Call (670) 237-3027.

Ohio
Ohio Department of Higher Education
25 South Front Street
Columbus, OH, 43215
Phone: (614) 466-6000
Ohio Complaint Procedure

Oklahoma
Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
Oklahoma City, OK 73104
Phone: (405) 225-9100
Oklahoma Complaint Procedure

Oregon
Higher Education Coordinating Commission
Oregon Complaint Procedure

Pennsylvania
Department of Education
333 Market Street
Harrisburg, PA 17126
Phone: (717) 783-6788
Pennsylvania Complaint Procedure

Puerto Rico
Consejo de Educacion de Puerto Rico
Calle San José Esq. San Francisco Viejo San Juan
San Juan Puerto Rico 00902-3271
Phone: (787) 722-2121
Puerto Rico Complaint Procedure

Republic of Palau
Palau State Higher Education Agency
Palau Community College
P.O. Box 9
Koror, Republic of Palau 96940
Phone: (680) 488-2470
Website: http://pcc.palau.edu/
Republic of Palau Complaint Procedure: Call (680) 488-2470.

Republic of the Marshall Islands
Republic of the Marshall Islands State Higher Education Agency
Scholarship Grant and Loan Board
P.O. Box 1436
Majuro, MH 96960
Phone: (692) 625-5770
Republic of the Marshall Islands Complaint Procedure: Call (692) 625-5770.

Rhode Island
Rhode Island Board of Governors for Higher Education
Shepard Bldg, 80 Washington Dr.
Providence, RI 02903
Phone: (401) 456-6000
Rhode Island Complaint Procedure

South Carolina
South Carolina Commission on Higher Education
1122 Lady St.
Columbia, SC 29201
South Carolina Complaint Procedure

South Dakota
South Dakota Board of Regents
306 E Capitol Ave., Suite 200
Pierre, SD 57501
Phone: (605) 773-3455
Email: info@sdbor.edu
South Dakota Complaint Procedure

Tennessee
Tennessee Higher Education Commission & Student Assistance Corporation
404 James Robertson Parkway, Suite 1900
Nashville, TN 37243
Phone: (615) 741-3605
Tennessee Complaint Procedure

Texas
Texas Higher Education Coordinating Board
1200 E. Anderson Lane
Austin, TX 78752
Phone: (512) 427-6101
Texas Complaint Procedures

Utah
Utah Division of Consumer Protection
60 South 400 West
Salt Lake City, Utah 84101
Phone: 1-800-418-8757
Utah Complaint Procedure

Vermont
Vermont State Board of Education
219 North Main Street, Suite 402
Barre, VT 05641
Phone: (802) 479-1030
Vermont Complaint Procedure

Virgin Islands, U.S.
Virgin Islands Department of Education
1834 Kongens Gade
St. Thomas, VI 00802
Phone: (340) 774-2810
Website: http://www.doe.vi/
Virgin Islands Complaint Procedures: Call (340) 774-2810.

Virginia
State Council of Higher Education for Virginia
101 N. 14th Street, 10th Floor
James Monroe Building
Richmond, VA 23219
Phone: (804) 225-2600
Virginia Complaint Procedure

Washington
Washington Student Achievement Council
917 Lakeridge Way SW
Olympia, WA 98502
Phone: (360) 753-7800
Email: info@wsac.wa.gov
Washington Complaint Procedure

West Virginia
West Virginia Higher Education Policy Commission
1018 Kanawha Blvd East, Suite 700
Charleston, WV 25301
Phone: (304) 558-0261
West Virginia Complaint Procedure

Wisconsin
Wisconsin Educational Approval Program
4822 Madison Yards Way
Madison, WI 53705
Phone: (608) 266-1996
Wisconsin Complaint Procedure

Wyoming
Wyoming Department of Education
122 W. 25th St. Suite E200
Cheyenne, WY 82002
Phone: (307) 777-7675
Wyoming Complaint Procedure